

# RIA AMMU

Chennai, Tamil Nadu • 09392563662 • riaammu2002@gmail.com

<https://riaammu.github.io/>

---

## SUMMARY

Results-driven engineering professional with a strong foundation in project optimization, strategic management, and team collaboration. Passionate about leveraging technical expertise to deliver innovative solutions and enhance project outcomes. Seeking a challenging role to contribute to engineering excellence and drive impactful results.

---

## WORK EXPERIENCE

### Software Engineer, Tech Mahindra Limited

Nov 2023 - Present

- Developed UI, integration, and reporting solutions for a leading aviation company, enhancing system functionality and user experience.
  - Designed and implemented user interfaces using Oracle Visual Builder and Redwood templates, ensuring seamless and intuitive interactions.
  - Led and mentored a team of 20 freshers, providing technical guidance.
  - Conducted VBCS training sessions for the technical team.
  - Honored with "Pat on the Back" and "Standing Ovation" awards for outstanding contributions, high-quality deliverables, and effective team collaboration.
- 

## PROJECTS

### Riyadh Air - Aviation Services Company

Sep 2024 - Present

- Enhanced Redwood Fusion pages with Oracle VBCS for better user experience.
  - Integrated applications with Oracle Cloud Infrastructure to automate workflows.
  - Developed RESTful services via ORDS for improved system communication.
  - Created BIP reports for insights and supported quarterly upgrade analyses.
  - Managed client incidents on ServiceNow for operational efficiency.
  - Led VBCS personalization migrations using CI/CD and Git.
  - Mentored a team of 7 freshers, providing technical guidance and training.
  - Recognized with "Pat on the Back" and "Standing Ovation" awards for contributions.
- 

## EDUCATION

### Bachelor of Technology in Computer Science and Engineering (Hons.) (2019 - 2023)

Lovely Professional University, Punjab, India.

CGPA: 7.67

### Virtual Exchange Program Fall Semester in Data Science (2021 - 2022)

Asia University, Taiwan, Asia.

Credits: 3, Score: 100

---

## ADDITIONAL INFORMATION

- **Technical Skills:** Oracle VBCS, Oracle APEX, Git, SQL, Python, HTML, CSS, JavaScript
- **Languages:** English, Hindi, Telugu
- **Certifications:** Oracle Database SQL Certified Associate, Oracle APEX Cloud Developer Certified Professional, Oracle Cloud Infrastructure 2023 AI Certified Foundations Associate